

Product Development

Situation:

US based software company had developed the desktop application system for managing all orders and transactions. But most of the time the employees were onsite or traveling and did not have any access to the computer system. Providing laptop to all employees was not feasible. Due to this, most of the company' operational processes were delayed. The company wanted to surmount this problem through new product development where employees can access the system regardless to their location.

Solution:

Rigel Networks has developed the new mobile application product by integrating QuickBooks on Windows Mobile. The employees can operate the system through their mobile phones. They can manage the orders, sales and other reports on their mobile without concerning about the time and location. This solution can be integrated with many industries.

The solution consists of various features:

Features:

- o Inventory Management
- o Sales Order Management
- o Work Order Management
- o Production Step Tracking
- o Advance Inventory Control Features
- o Capacity Reporting
- o Bill of Materials
- o Vendor Management
- o Purchase Order Management

Result:

The employee's traveling time is turned into company's productivity by working on mobile. Without waiting for the employee to reach company, the work can be processed quickly through mobile application. During unusual conditions, the employees are able to work from home. This new product has decreased the company's operational process time by 15%. The management is able to get financial reports about sales and inventory from any place, any time.