

Application Maintenance

Situation:

US based company had developed the Management Information System for managing all orders and transactions. The application was developed in Visual Basics and the system was slow when handled by multi-users. Also, lot of paper work was involved due to less features of the system. This was time consuming. The company lacked the technical resources and was looking to outsource the maintenance work to the experts.

Solution:

The complete migration of the system from VB to VB.NET is done by Rigel Networks. Various new features for sales and order management are added to the existing system. QuickBooks is integrated to VB.NET system for managing the accounts. The new feature of reordering the materials through single click and creating batch of purchase orders simultaneously for multiple vendors is also implemented. We provide daily maintenance for the system up-gradation and 24x7 support to the client.

Features:

- o Inventory Management
- o Sales Order Management
- o Work Order Management
- o Production Step Tracking
- o Advance Inventory Control Features
- o Capacity Reporting
- o Bill of Materials
- o Vendor Management
- o Purchase Order Management

Result:

The system is able to work faster and can handle multiple users. New technology and added features helps client to manage all details without any paper work. The client is able to get 24 x7 support from Rigel Networks for any system up-gradation and to resolve any technical queries.